



Customer Profile

EST. 1943

UNO

PIZZERIA & GRILL

Company Pizzeria Uno Corporation

Industry Food & Beverage

Location Boston, MA

Website www.Unos.com

Goals

- Remove need to use tape backup
- Reduce restore time and improve performance.
- Provide Unos with an automatic backup solution.
- Remove manual tasks in Unos Disaster recovery plan.

Approach

- Upgraded Unos from tape based backup to our vBCDR® Solution.
- Provided remote access to backup data via our CloudControl Panel.
- TOSS hosts copies of Hitachi's backup data in our own data centers.

Results

- Unos restore time is now a fraction of what it was with tape based backup.
- No need to manually send backup tapes offsite.
- Backups are automated and consistent, no need to start backups manually.

Application Areas

- Backup
- Disaster Recovery
- Remote Access

Pizzeria Uno finds all the right Ingredients with TOSS® C³'s vBCDR®



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Brandon Ensminger,
Manager of Information Systems
Pizzeria Uno Corporation



Company Profile

The Uno® story begins in Chicago in 1943 when Ike Sewell developed deep dish pizza and opened a new type of restaurant at the corner of Ohio & Wabash. It was here that Ike served a pizza unlike any that had been served before. Today, Uno® still draws its identity and inspiration from the artisan heritage of the original. Each restaurant still makes their deep dish pizza dough fresh every morning.

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Serving up Data

Typically when someone brings up Uno Pizzeria & Grill you think of delicious pizza and going out to dinner with friends. Here at TOSS® though we see a business that holds a massive amount of sensitive data. The restaurant industry in general is generating more data as they look to gain insight into their customers and performance. With this influx of information Brandon Ensminger, Manager of information systems at Uno Restaurants, knew that he had to find a better way to backup and protect this mountain of data, that's when he found TOSS® C3's vBCDR® Solution.

Before vBCDR® Unos was using tape and local file copy scripts to keep their data backed up, Brandon explained the drawbacks he faced with this solution, “Tapes needed to be swapped daily, the job completion had to be verified daily and the tapes needed to be sent off-site weekly.” Now with vBCDR® these time consuming, monotonous tasks are a thing of the past, “vBCDR® is a

constant backup that requires no intervention, job logs are easy to retrieve and I can get a notification of backup failures. Our data is also replicated to a data store offsite over the internet automatically.” No more tapes and automatic backup means Brandon and his team now have more time to focus on the pressing issues behind the scenes at Unos, not swapping out tapes.

A Solution as Flexible as Dough

One feature of vBCDR® that receives frequent praise is the flexibility of the solution. Unlike many backup and disaster recovery solutions vBCDR® is very flexible and can be tailored to fit the specific backup requirements of

Solutions at Work

Backup & Disaster Recovery

vBCDR®

TC3 CloudControl Panel

vPanicPool™



our clients. “The software is very flexible when it comes to scheduling, quantity of snapshots, and retention policies. Anything we have wanted to do has been included in the software, no add-ons or extra components to buy.” This flexibility really allows vBCDR to be the complete solution that Brandon can rely on day in and day out no matter what his backup or DR needs may be.

Fast but Reliable

Backup and disaster recovery is an aspect of IT that needs to be reliable, simple to use and fast. vBCDR® has been designed around these ideas and Uno’s is taking full advantage, “The speed of a local appliance and the redundancy of an off-site replication gives us the best of both worlds – we are fast but safe.” Now with fast and reliable backup as well as offsite replication Brandon and Uno’s can be sure that they can recover any file they need at any time while keeping that data secure at all times.

“vBCDR® has exceeded all of our expectations in a backup solution, recovering files is so easy,” as Uno Pizzeria & Grill continues to utilize and add more data Brandon and his team can feel confident that all of their data will be completely backed up, and as Brandon said, easily recoverable as well.

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